

OVERVIEW AND APPLICATION INSTRUCTIONS

OVERVIEW

This information will be used to determine eligibility for a service dog to travel on flights operated by Air Canada only.

K-9 Country Inn Inc. is committed to protecting the privacy and personal information of our clients, employees, and partners. We comply fully with the Personal Information Protection and Electronic Documents Act (PIPEDA) and ensure that all personal data is collected, used, stored, and disclosed in accordance with the principles of fair information practices outlined in the legislation.

If you have any questions, we can be reached via:

- Email: cabinreadycanines@outlook.com
- Mail: K-9 Country Inn Inc. 585367 County Rd 17, Melancthon, Ontario L9V 1Y9
- Phone: 1 (905) 801-5512 (9 a.m. - 5 p.m. ET)

Dog Eligibility

- All dogs must be 18 months or older to qualify for Service Dog Testing.
- All dogs must be spayed or neutered.
- All dogs must be microchipped.
- All dogs must be registered with the township where you reside.
- All dogs must have liability insurance (copy of policy required).
- All dogs must be able to complete three tasks that mitigate your disability.
- All breeds are welcome!

Applicant Eligibility

You must be diagnosed by your doctor with a disability. For example:

- Vision loss
- Deaf or hard of hearing
- Mobility
- Medical Alert - seizure, diabetic, cardiac rhythm disturbances
- Psychological conditions (e.g., PTSD)
- Autism

Testing

- Testing for Air Canada is required every two years.
- Once you pass the exam, you will be allowed on any flight operated by Air Canada. You will be given an ID card that you must provide when booking flights and boarding.

Fees

- The standard initial test fee is \$200 CAD for teams that are self-trained or trained by a school that is not accredited by ADI (Assistance Dog International) or the International Guide Dog Federation (IGDF).
- If you need to be tested before a specific date, this can be arranged for an additional fee of \$300 CAD at the K-9 Country Inn training location.
- The re-testing fee is \$75 CAD and is required every two years.
- Fees must be paid in full when you send in your application.



Equipment Allowed

- Guide or mobility harness
- Flat collar
- Cloth martingale collar
- Halti or gentle leader
- 4 to 6 ft leash no longer
- Treats are allowed as a reward after the exercise has been completed
- Treats cannot be used as a lure
- No peanut, fish, or raw treats are allowed during this exam

STEPS

Step One

Have your doctor complete the physician form confirming the requirement for a Guide or Service Dog.

1_PHYSICIAN CONFIRMATION OF SERVICE DOG REQUIREMENT

Step Two

Have your veterinarian complete the Service Dog Health Certificate (Veterinarian Evaluation Form).

2_VETERINARY HEALTH EVALUATION

Step Three

Complete the Service Dog Flight Application for non-ADI-trained dogs.

3_FLIGHT APPLICATION FOR NON-ADI SERVICE DOGS

Step Four

Send all required documentation via email to cabinreadycanines@outlook.com or via postal mail to:

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